

## One Time Passcode (OTP) VPN-New User

One Time Passcode (OTP) is a form of two-factor authentication to log into VPN. The One Time Passcode is provided via a smart phone application, text or phone call, to a number of your choice. Step 4 (connect to VPN) Will be required every time you utilize VPN.

For video instructions, please visit <https://www.app-support.nh.gov/vpn-guide/>

### Step 1: Access your email.

In order to receive your Passcode for the OTP profile page, you will need to have access your work email.

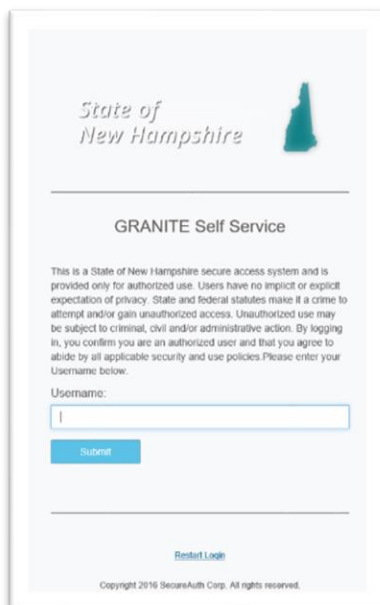
- If you are on the State network, (currently using VPN or you are in office), open **Outlook** so you can receive your One Time Passcode.
- If you are **NOT** on the State network, you will need to access **Online Mail** so you can receive your One Time Passcode.

Agency	OWA Website
(FirstName.MI.LastName@nhes.nh.gov)	<a href="https://mail.office365.com">https://mail.office365.com</a>

### Step 2: Log into the Self-Service Portal

If you would like to use your state issued or personal mobile phone to receive voice calls or text alerts with your passcode for use with OTP, you can do so by registering the number in the self-service portal. If you would like to register to receive your OTP code via the smartphone application, see [Optional: Registering for the smart phone application.](#)

- Open a new tab in your browser on your laptop or workstation and access <https://sson.nh.gov/selfservice>
- Enter your **full** login username (**FirstName.MI.LastName@nhes.nh.gov**) and click submit



State of New Hampshire

GRANITE Self Service

This is a State of New Hampshire secure access system and is provided only for authorized use. Users have no implicit or explicit expectation of privacy. State and federal statutes make it a crime to attempt and/or gain unauthorized access. Unauthorized use may be subject to criminal, civil and/or administrative action. By logging in, you confirm you are an authorized user and that you agree to abide by all applicable security and use policies. Please enter your Username below.

Username:

Submit

[Restart Login](#)

Copyright 2016 SecuraAuth Corp. All rights reserved.

- C. Choose Email delivery method for the passcode and click **Submit**.

State of New Hampshire

GRANITE Self Service

Please choose the delivery method for your Passcode:

Phone/Mobile xxx-xxx-9643  Voice  SMS/Text

Phone/Mobile xxx-xxx-9105  Voice  SMS/Text

Time-based Passcode - SecureAuth OTP Mobile App

Send login request to Rogue One

Submit

- D. You will get an email from “secure Auth Support” containing the PIN that you must enter in the passcode field, and then click **Submit**.

Enter the code that you just received by text.

Passcode:

1

1 2 3

4 5 6

7 8 9

0 C

Submit

Please click here to use an alternate registration method.

- E. Enter your Windows password and click **Submit**.

Please enter the password associated with your User ID.

Username:

william.g.gourgjotis

Password:

Password

Submit

- F. Verify or edit your phone numbers.
  - A. **Phone** is for your desk phone number.
  - B. **Mobile** is for your state issued cell phone number.
  - C. **Mobile (stored encrypted)** is for your personal cell phone number.

Make the appropriate phone number changes, including +1 and an area code and click **Update**.

**Example: +1 603 xxx xxxx**

- G. Notification will appear in the upper left side that update was successful, and an email notification will be sent to confirm the user made the change.



**\*Note: Users will only need to log into the Secureauth site (listed above) to update their phone number(s).**

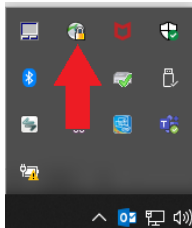
## Step 3. Connect to VPN

### Connecting to AnyConnect VPN

- A. If you are connected to SSL VPN, please disconnect.
- B. Select the arrow from the bottom right corner of your screen to access your System Tray

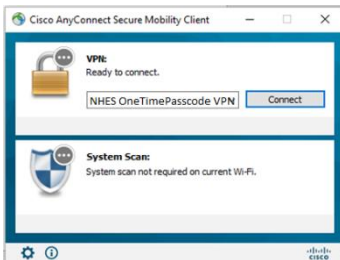


- C. Select the AnyConnect icon from within the system tray.

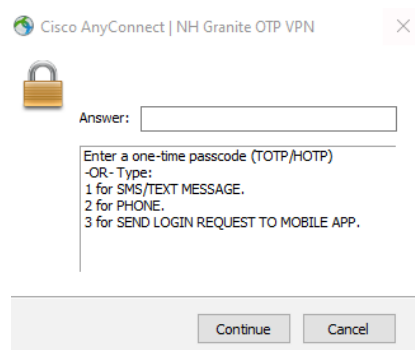


- D. Most AnyConnect installs will have the window pre-populated with multiple options. In the drop down, select **NH NHES OTP** profile and select connect.

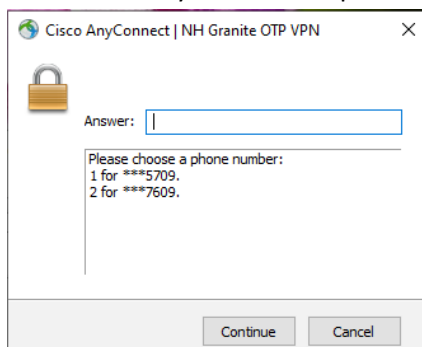
**NOTE:** If **NH NHES OTP VPN** does not exist in the drop down, Email the Help Desk at [Helpdesk@doit.nh.gov](mailto:Helpdesk@doit.nh.gov) and include your computer name or inventory ID tag number. Computer names can be found by clicking on the Help Desk icon on your desktop. Inventory ID tag number can be found on the State of NH sticker, located on the device.



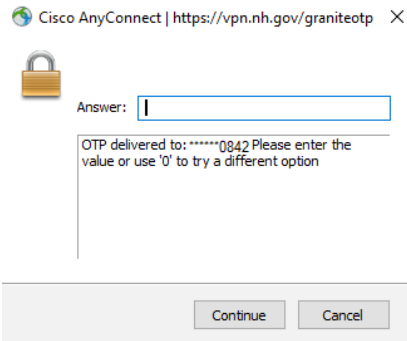
- E. After entering your username (**FirstName.MI.LastName@nhes.nh.gov**) and password.
  1. Select how you would like to receive your one-time passcode via text/phone call, or enter the time-based passcode from the authenticate app.



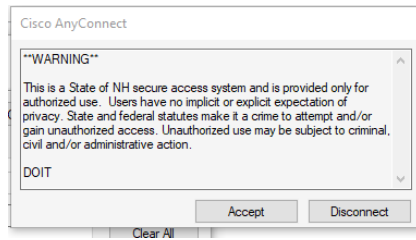
2. Select where you want the passcode to be delivered to.



- Once you have received the one-time passcode VIA text, phone call, or accept the connection in the authenticate app. Enter the one-time passcode into the Answer field.



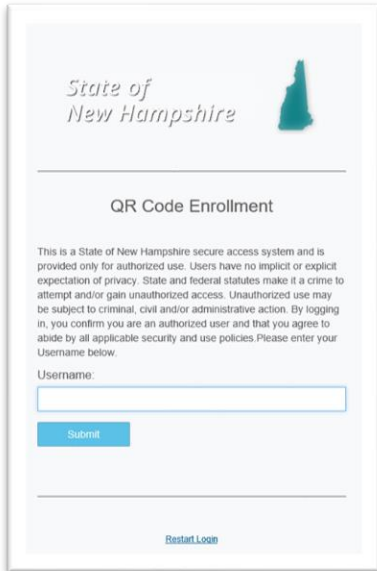
- Accept the terms and conditions of VPN access, and you will be connected to VPN.



**Note: At the end of your day, please close all applications, and disconnect from VPN. If possible, please shutdown your computer.**

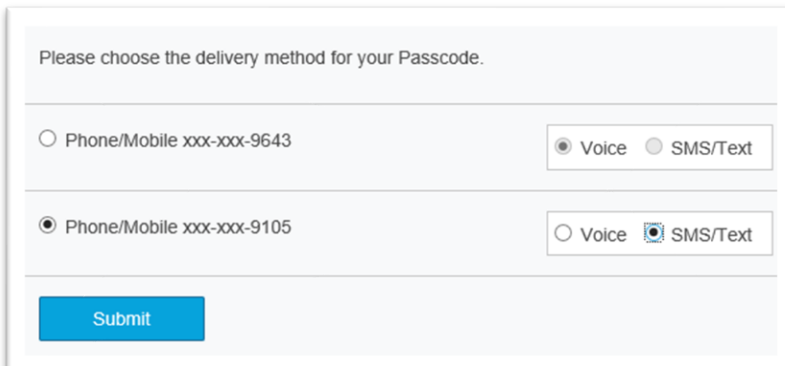
## Optional: Registering for the smart phone application.

1. Open a browser on your laptop or workstation and access <https://sson.nh.gov/enrollmobile> you will see the QR Code Enrollment form.
2. Enter your Windows login username and submit (**FirstName.MI.LastName@nhes.nh.gov**).



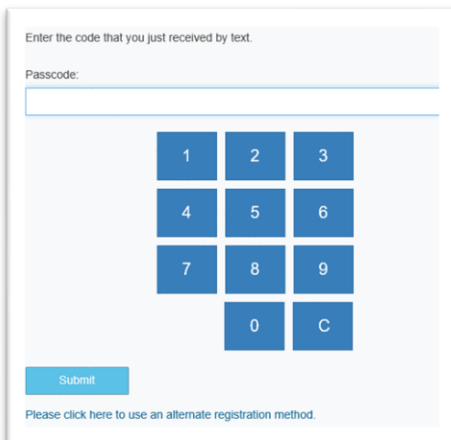
The image shows a web form titled "QR Code Enrollment" from the State of New Hampshire. It includes a header with the state name and logo, a disclaimer about secure access, a "Username:" label, a text input field, a "Submit" button, and a "Restart Login" link at the bottom.

3. Choose a delivery method for the passcode.



The image shows a form titled "Please choose the delivery method for your Passcode." It has two main options: "Phone/Mobile xxx-xxx-9643" and "Phone/Mobile xxx-xxx-9105". Each option has radio buttons for "Voice" and "SMS/Text". The "SMS/Text" option is selected for the second phone number. A "Submit" button is at the bottom.

4. Enter the passcode and Submit.



The image shows a form titled "Enter the code that you just received by text." It includes a "Passcode:" label, a text input field, a numeric keypad with buttons for 1-9, 0, and C, a "Submit" button, and a link for an alternate registration method.

5. Enter domain password and Submit.

Please enter the password associated with your User ID.


Username:


Password:

6. Follow on-screen instructions.

### Setup Two-Factor Authentication

<b>1. Install</b> To use two-factor authentication, you will need to download the SecureAuth mobile app to your smart phone	<b>2. Scan</b> Open your two-factor authentication app and scan the code with the camera on your phone.	<b>3. Confirm</b> Enter the verification code generated by your two-factor authentication app.
--	--	---





7. Setup Complete.

### Setup Complete

You have successfully set up multi-factor authentication on your device:

**Rogue One**